

We look forward to welcoming you to Brighton Racecourse.

Here at Brighton Racecourse, we aim to be accessible for all. We like to attract a range of visitors to all our race meetings and events. We welcome all accessible people in society and aim to always provide the highest possible levels of access.

At Brighton Racecourse, we are continually working towards raising standards in visitor facilities and customer care. In order to achieve this, we constantly review all forms of access and strive to demonstrate best practice in the management of our properties, in the services we provide, and towards the people we employ.

We will always ensure all visitors will be looked after no matter with or without a disability.

If access to a certain area is not possible for whatever reason, we will always try our best to assist helping you to overcome these issues where possible.

Here at Brighton Racecourse we pride ourselves on giving our team the best possible training we can which ensures you will never be far from a person who can answer your questions.

Booking tickets online

Advance tickets are purchased online or alternately if you need assistance, you can always call our ticket hub on 01273 603580 Option 1 both times and this will put you through to a trained sales executive. However, please find a step-by-step guide below for our website; www.brighton-racecourse.co.uk:

Step One – Buy Tickets (Top right-hand corner)

Step Two – Pick the date you would like to attend

Step Three – Amend the quantity in the Ticket you would like to choose and press Proceed Securely

Step Four – Please check your order on this screen and then press Checkout Now

Step Five – If you are an existing customer, please log in. Alternatively make a new account

On the day

Tickets can also be purchased on the day from the turnstiles, located by the main entrance. Please take into account we only sell General Admission on the day.

Once you have purchased a ticket from the turnstiles, please enter the racecourse via the main entrance; Raceday Reception. Should you need help, our stewards and security will be on hand to help. If you were to need any further assistance, please ask any member of our team and they will be able to get someone to assist where needed.

Personal assistant Ticket

We offer free Personal Assistant tickets for anyone with accessible needs. These are issued on the day of the fixture as supporting documentation needs to be provided in order to issue the ticket.

Supporting documentation can include Disability Living Allowance, Personal Independence Payment or signed letter from GP (with accompanying photo ID).

Service Animals

Registered Guide dogs, Hearing dogs and medical alert dogs are welcome on site. However, please ensure they are always kept on a lead. Water will be available for any assistance dog from any outlet around the course.

Getting to Brighton Racecourse

By Road

Brighton Racecourse is easy to reach from the A27 Brighton bypass. If you are approaching Brighton on the A23 you need to go east on the A27. Head for signs directing you to Sussex University and take the B2123 to Woodingdean, turn right at the traffic lights and the Racecourse is approximately one mile on your left-hand side.

This is the recommended route to avoid traffic congestion through the city centre, however the Racecourse is well sign-posted if you choose to enter central Brighton on the A23.

If you're coming from the seafront head for the Brighton Palace Pier before driving eastbound along Marine Parade. Turn left at the first set of lights into Lower Rock Gardens. Turn right at the second set of lights into Edward Street, then first left into Freshfield Road. The Racecourse is at the top of the hill.

Car parking is free.

By Train

Brighton is less than an hour from London by train and there are services from Victoria, London Bridge and Kings Cross. There are also frequent coastway services operating from Eastbourne, Lewes, Hastings, Worthing and Portsmouth.

Please contact National Rail Enquiries for more information 08457 484950 or visit www.nationalrail.co.uk for train times.

By Taxi

Brighton & Hove Streamline Taxis are Brighton Racecourse's preferred supplier of taxis and can be contacted directly on 01273 20 20 20 for bookings to and from the racecourse.

Parking

Raceday Accessible Car Park

Please park in the Owners & Trainers car park, where there are dedicated accessibility parking bays. Our friendly car park stewards will direct you.

Main Car park

Our main car park is located on the left-hand side as you drive into the racecourse entrance, should you park here please alert one of our stewards and they will show you to a space close to the entrance. Please note this car park is on grass.

Owners and Trainers

Our Owners and Trainers car park is located on the right-hand side as you drive into the racecourse, should you be either an Owner or Trainer and need a close car parking space please alert one of our stewards and they will show you to a space close to the entrance.

Main Entrance, Reception, Ticketing and Turnstiles Area

Main Entrance

You will find our main entrance; Raceday Reception, opposite the Owners & Trainers car park or a short walk from our accessible car park. As always if you have any issues or need assistance with anything all our staff will be on hand to help.

Queuing

Although on most days you will not be faced with a queue, on some of our busier days and evenings, there could be some queuing at busier times.

If you have any accessible needs that would make standing for long periods of time hard or feel you are uncomfortable around a lot of people, please do make yourselves known to a member of our stewarding or security teams and they will be able to assist in helping you through the entrance areas.

Please go to the main Racecourse reception for tickets and assistance.

Please note bag checks will take place prior to entering the racecourse.



Brighton Racecourse has ramp access to both main café and bar areas, with accessibility serving points.

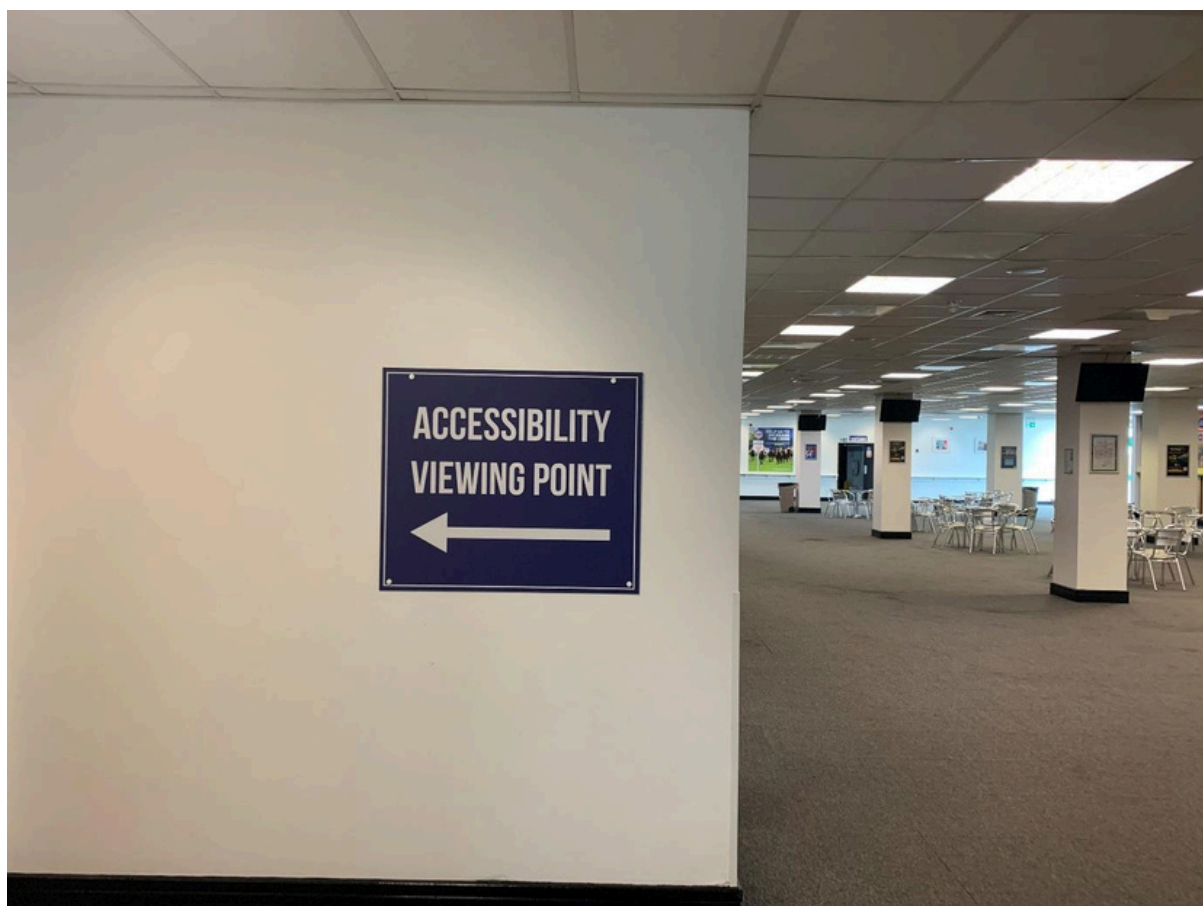


Brighton Racecourse offers race day information in a number of different accessible formats which are available on request to meet our guests needs, these include (large print/braille/audio formats of our access statement, brochures, TV screens menus and tariffs)

Venue Information

Viewing Areas

Brighton Racecourse offer an accessibility viewing platform from our 3rd floor grandstand, please use the Premier suite lift to access this area, the areas are well sign posted and our staff will assist where needed.



**ACCESSIBILITY
VIEWING POINT
ON LEVEL 3**

BRIGHTON
RACING & EVENTS

Ground Floor:

Grandstand & Paddock Hall

Level 1:

West Pier Suite

Level 2:

Prince Regent Suite

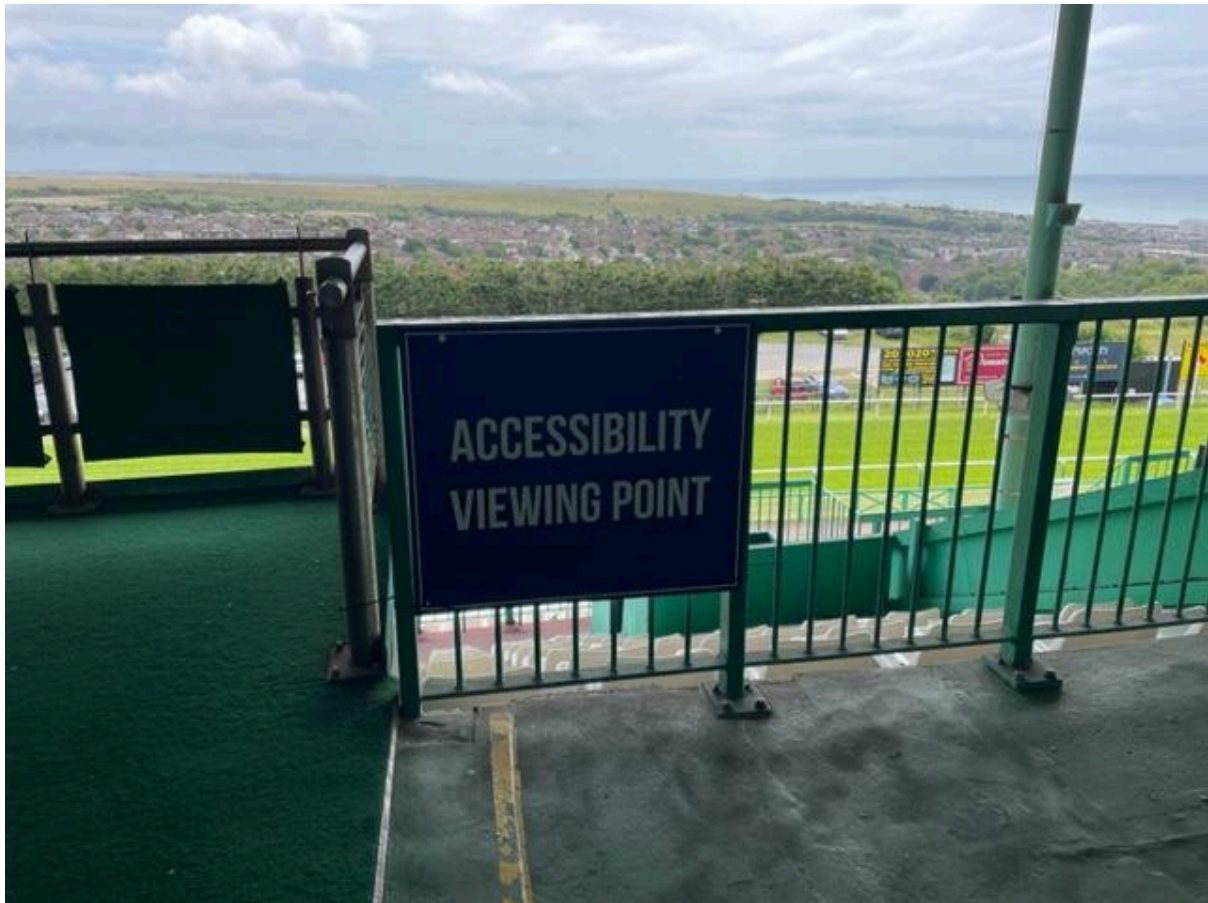
Level 3:

Trackside Private Suites 3 to 6



OTIS 
Emergency Lift Trap
Lift User Notice
OTIS 0116 201 1110





Public Toilets

Accessible toilets are situated in the following areas:

- Grandstand and Paddock Suite
- Owners & Trainers Bar
- Third floor executive boxes



Lifts

- With accessibility access are available in the Grandstand and Paddock suite and the Premier suite, giving access to all areas.

Invisible Illnesses and Disabilities

Brighton Racecourse operates a sunflower lanyard scheme for guests with invisible illnesses and disabilities. Please ask at the main reception for your complimentary lanyard.

All members of the racecourse team will be happy to assist you

- **Additional Information**

- In the event of an emergency visual and audible provisions are in place to inform customer of evacuation. Staff are fully trained and available to provide assistance.
- *Brighton Racecourse* welcomes assistance dogs, and has water bowls and a dedicated relieving area on the garden centre lawn.
- If you require any additional assistance during your visit, please ask a member of staff

Contact Details

If you have any further questions or require any more information or would like to provide us with any feedback, please call on 01273 603580 or email at info@brighton-racecourse.co.uk